

June 2022 Survey Results:

Our satisfaction rate for **June 2022** is **94%**, with **78%** of consumers reporting that they were either very or extremely satisfied.

The UKICC recovered an average of **£381.89 per consumer** for the month of May.

93% of consumers rated the knowledge of our advisors and the information provided as good, with **90%** of people rating their listening skills either extremely or very good.

Consumer comments:

“Very positive experience. Very professional”

“Call handler was very reassuring in providing me with information to take my complaint further and made me feel that there are avenues open to me that may be able to retrieve my money”

“Clever Muringi was very helpful and was able to point me in the right direction...👍”

“I would like to commend the work of Saber Uddin who worked on my case. Always in touch at every stage of the process, always courteous and professional, very helpful and ultimately achieved a successful outcome on my behalf. Thank you!”