**May 2022 Survey Results:**

Our satisfaction rate for **May 2022** is **92%**, with **79%** of consumers reporting that they were either very or extremely satisfied.

The UKICC recovered an average of **£523.81 per consumer** for the month of May.

**100%** of consumers rated the professionalism of our advisors as good, with **90%**of people rating the assistance they received either extremely or very good.

Consumer comments:

“*Fantastic service, resolved my issue in a matter of weeks. I had been trying for nearly 2 years”*

“*They as a team, kept your case going and each agent moved it on, not giving up until it was sorted*”

*“Brilliant service. Saber provided all the info I needed during my first contact. Wish I knew you existed before* ”

“*I received professional service from ECCUK. I am very grateful for their support in my case. Thank you.*”

“*It is very reassuring to know that they understand my case and provide support so I'm not on my own against a big company*”